



USER GUIDE

v 10.8 (a)

www.docdiagnostics.com

Welcome to doc diagnostics

doc diagnostics assesses several critical aspects of your driving; including Knowledge, Attitude and Skill.

Based on your responses to the various components, **doc diagnostics** determines your individual driving risk profile and identifies specific areas for improvement, then provides the training needed where you need it the most.

The final outcome is a tailored set of modules that specifically target the knowledge and skills that you need in order to fully develop and improve your risk when driving for work.

For the Attitude component, you will receive a psychometric profile individual to you. The profile will help you to reflect on yourself as a driver and tell you what you can do to reduce your risk.

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Results and further training

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Registration:

1.1 Login/Register

- Registration is required before you can get started; go to www.docdiagnostics.com and click '**Register**' to continue.
- If you are already registered, login by entering your email address and password; click on the '**Login**' button to continue.

Fig 1.1.1 Login



Please login or register to proceed.

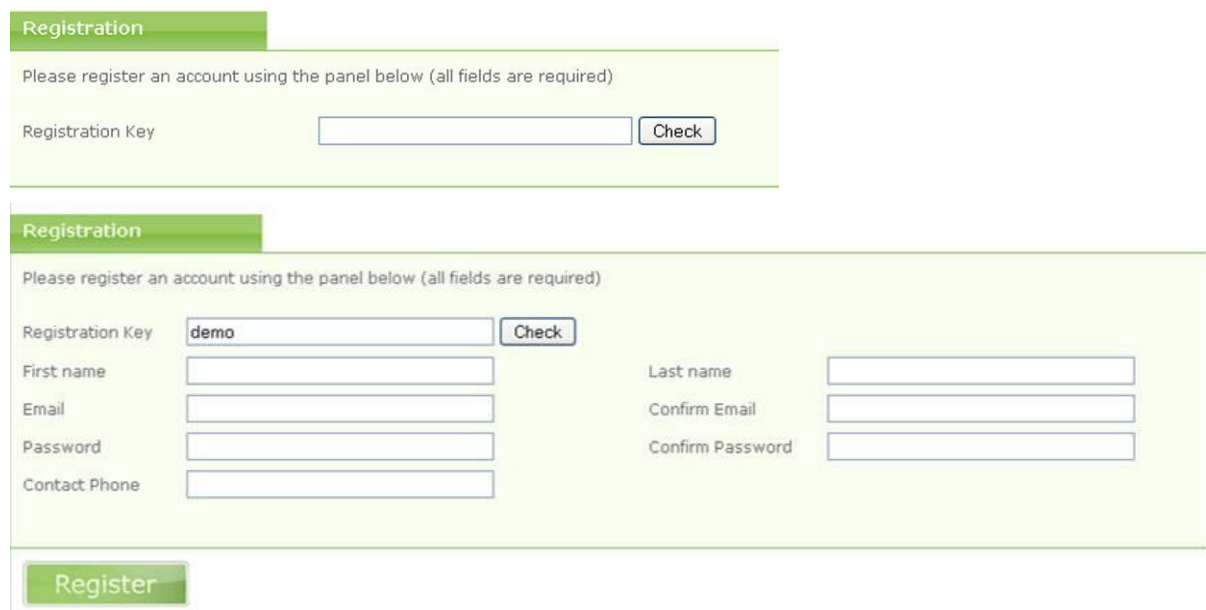
Email

Password [\[Forgot?\]](#)

1.2 Registration

- Registration begins by entering the Registration Key you have been given. You will then be asked to enter some personal information to help the system build your profile.

Fig 1.2.1 Registration



Registration

Please register an account using the panel below (all fields are required)

Registration Key

Registration

Please register an account using the panel below (all fields are required)

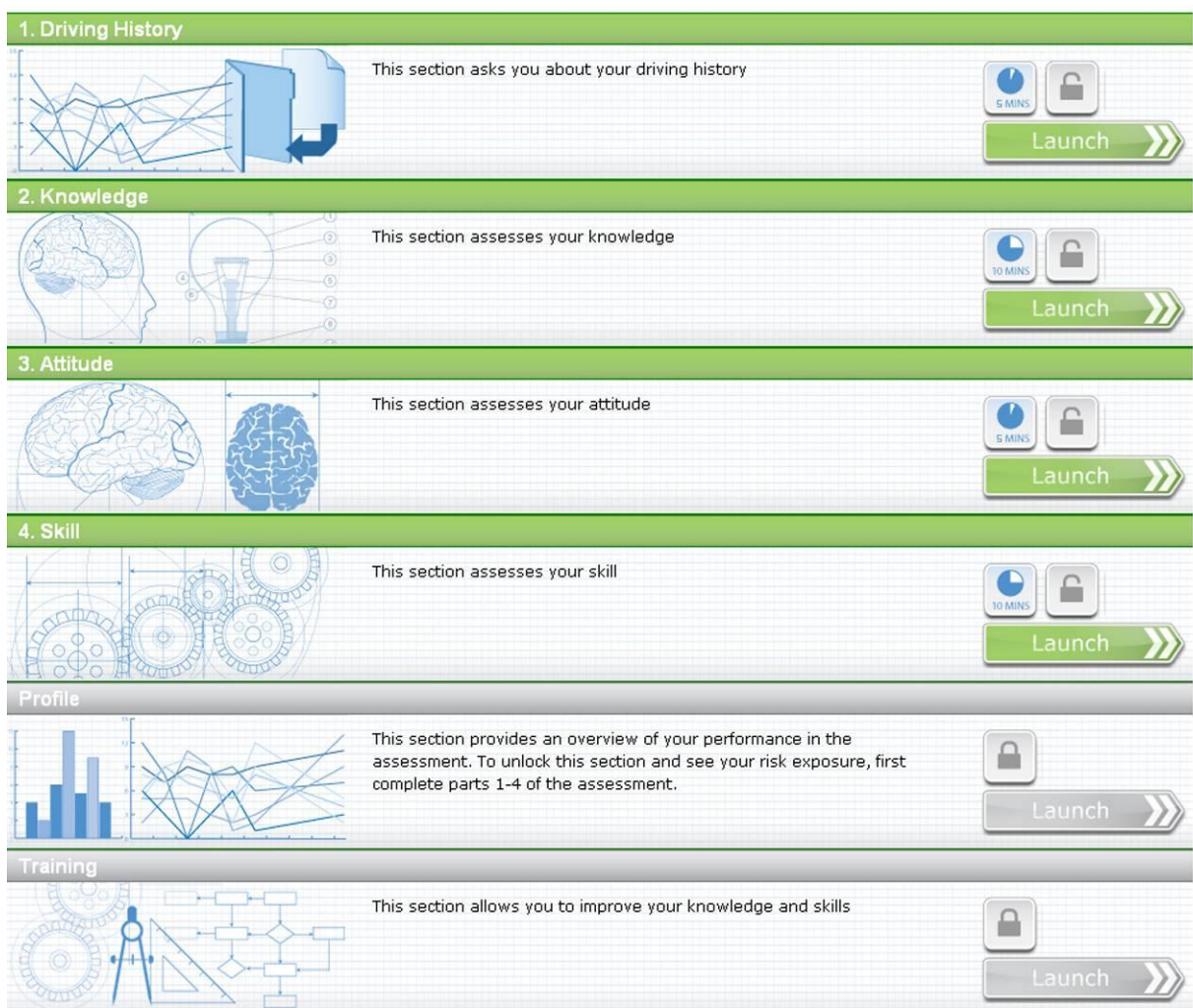
Registration Key	<input type="text" value="demo"/>	<input type="button" value="Check"/>	
First name	<input type="text"/>	Last name	<input type="text"/>
Email	<input type="text"/>	Confirm Email	<input type="text"/>
Password	<input type="text"/>	Confirm Password	<input type="text"/>
Contact Phone	<input type="text"/>		

Assessment:

2.1 Getting started

- The Assessment part of **doc diagnostics** is split into four sections; Driving History, Knowledge, Attitude and Skill.
- Each section takes 5-10 minutes to complete. You do not have to do them all in one sitting, however you cannot partially complete a section and return to it later. As you complete each section, the padlock will close and a green tick will appear.
- Each section has been designed to test your practical and theoretical knowledge as well as to expand your driving knowledge and understanding.

Fig 2.1.1 DoC welcome screen



2.2 Driver Information

- The Assessment part of **doc diagnostics** is split into four sections; Driver Information, Knowledge, Attitude and Skill.

Age	26-35
Do you have business insurance?	No
Have you a valid category B UK driving licence?	Yes
Years since passed driving test	Between 5 - 10
Points on your licence	6+
Hours spent driving per week	Between 11-16
Miles driven per annum	20,000+
Collisions within the last 3 years	0

Done >>>

2.3 Knowledge

- The knowledge part of the assessment takes the form of a short quiz.
- You will be asked a number of questions from a range of road safety subjects. The questions are grouped together into the different subjects. Your further training will be tailored as to which sections you do not answer correctly.
- There is no time limit on the assessment, so take your time.**
- The Knowledge test is available immediately after completion of Driving History.
- An instruction page will appear before the Knowledge section starts; click '**continue**' to start.

Fig 2.2.2 Knowledge instruction screen

Knowledge

This assessment is designed to gauge your knowledge on a number of road safety subjects.

Instructions

- Some questions may need more than one answer, so read the questions and possible answers carefully.
- There is no time limit on the assessment.
- Your results will directly affect your risk (and if applicable, your training) so take your time and answer the questions as accurately as possible.

Continue >>>

Question 1 of 20

Unless a moving vehicle poses a danger. You must not sound your horn in a built up area between what times?

Please select the relevant option/options

- ☐ 10pm till 7am
- ☐ 11pm till 7-30am
- ☒ 10-30pm till 7am
- ☐ 11-30pm till 7am
- ☐ 11pm till 7am

Be considerate to others at this time of day. Your horn must only be used to warn others of your presence, be aware of the environmental impact of noise pollution.

2.4 Completing Knowledge

- Please read each question carefully. You will be asked a specific question and given a multiple choice list of possible answers.
- Click the green road sign labelled '**continue**' to see if your answer is correct (as shown below).

Fig 2.3.1 Knowledge question answering

Question 1 of 20

At what time of day should we try to avoid making long motorway journeys?

Mark one answer


☐ 6am to 10am

☐ 2am to 8am

☐ Midnight to 6am

☐ 10pm to midnight

Continue >>>



- **doc diagnostics** will reflect on your answer with a short paragraph of information which is related to the question. This information appears whether your answer is correct or incorrect.

Fig 2.3.2 Knowledge question answer

Question 1 of 20

At what time of day should we try to avoid making long motorway journeys?

Mark one answer

☒ 6am to 10am


☐ 2am to 8am

☒ Midnight to 6am

☐ 10pm to midnight

Unless you are a shift worker, this is when your natural body clock wants you to sleep. Rest before your journey and allow for the time of night you will be travelling, or try to make the journey during the day.

Continue >>>



2.5 Attitude

- This part of the assessment asks for some basic information about you as a driver and what you think about driving related issues.
- Try not to enter into a long drawn out thought process when deciding on your answer.
- Your immediate reaction about the way you usually respond is preferred.
- **There is no time limit on the assessment, so take your time.**
- The Attitude test is available immediately after completing the Knowledge section; click '**Launch**' to continue.
- An instruction page will appear before the Attitude section starts; click '**continue**' start.

Fig 2.4.2 Attitude instruction screen

Attitude

This part of the assessment asks for some basic information about you as a driver and what you think about driving related issues.

With each statement or question please mark on the scale how much you agree or disagree. Please try to not deliberate too long on each question, your immediate thoughts will provide the best indication about your behavior.

- There is no time limit on the assessment.
- The questionnaire does not take very long and it does not save your progress, so answer all the questions in one sitting.

Continue >>>

2.6 Completing Attitude

- Indicate for each question or statement, the extent to which it applies to you. From 1 (not at all) to 7 (very much).
- To mark your answers, click the checkboxes next to the numbers.

Fig 2.5.1 Attitude question screen

Think about your driving over the last 12 months.

I like to keep to a busy schedule

Not at all							Very much
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6	<input type="radio"/> 7	



3/22

Continue >>>

2.7 Skill

- The Skill assessment has been designed to test your ability to spot road situations and hazards developing.
- You will be shown a series of video clips, the clips will stop and you will be asked to answer a question based on what you have just seen, so watch each clip carefully.
- An instruction page will appear before the Skill section starts; click '[continue](#)' start.

Skill

This assessment has been designed to test your ability to spot road situations and hazards developing.

You will be shown a series of video clips, watch each one carefully.

You will be shown a series of video clips, watch each one carefully.

Eye Scanning

When the video stops answer the question.

Hazard Detection

When the video stops, click on the screen.

Risk Management

Click the mouse when you spot something that could cause you to change your speed or direction.

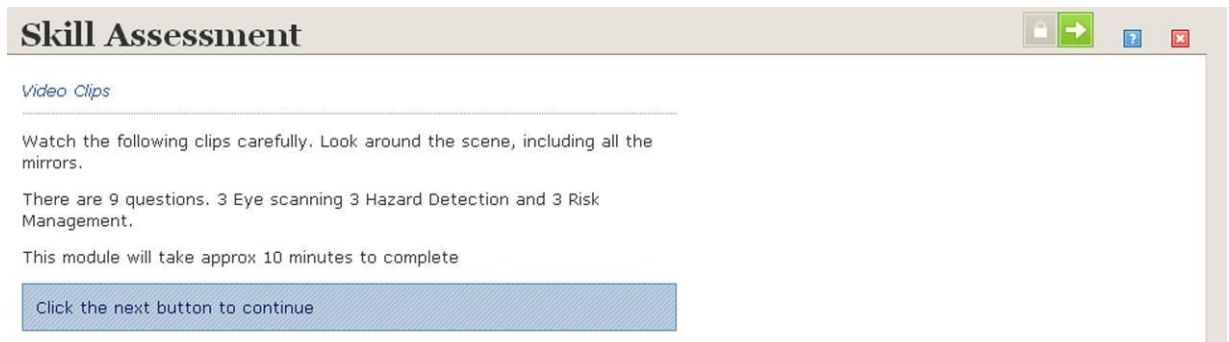
We recommend you [Practice the Skill Module](#) before you proceed to the full assessment.

- There is no time limit on the assessment.
- The assessment does not take very long and it does not save your progress so answer all the questions in one sitting.

Click the continue button to get started



- To begin the clips, click the green 'next' arrow in the top right of the screen.

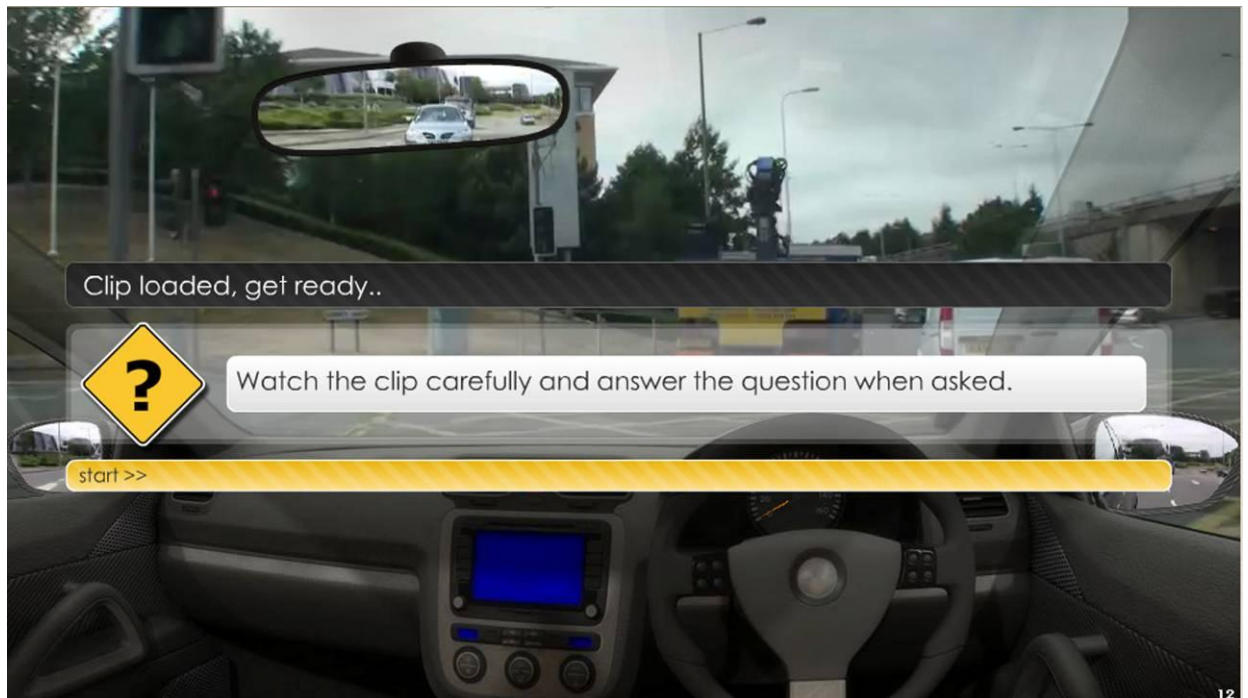


- How you do in the assessment will directly affect the training you receive, so take your time and answer the questions as accurately as possible.
- The assessment does not take very long and it does not save your progress so answer all the questions in one sitting.

2.8 Completing Skill

- An instruction at the beginning of each video will instruct you on what to do. The video clips vary and can differ in what action you are required to take. When you are ready, click '**Start**'.

Fig 2.7.1 Video start screen



- In this section the clips are interactive and the vehicle will move to resemble a real journey so concentrate on the moving images to answer the question correctly.

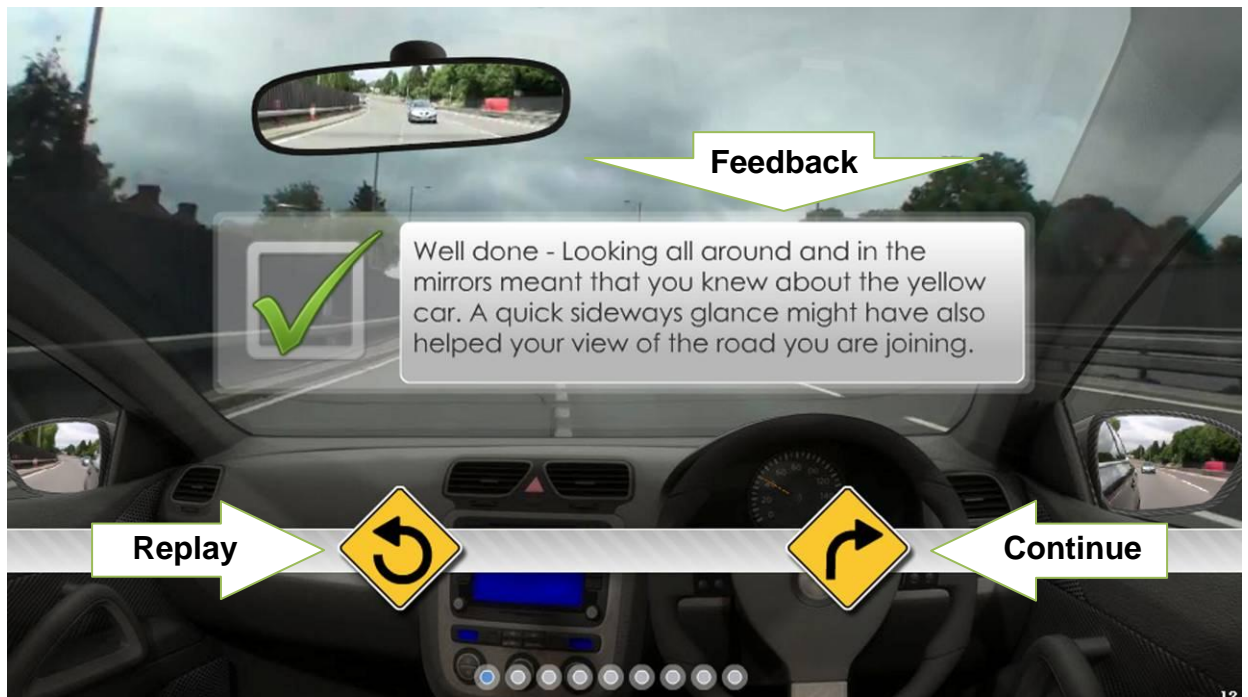
Eye Scanning

- In the Eye Scanning section you will be given questions with multiple answer options. Depending on what happened in the clip you will be asked to choose the correct answer.

Fig 2.8.3 Eye Scanning question example



- When you have answered the question, you will be given the choice to go to the next video or review the current one again.



Hazard Detection

- In the Hazard section, questions will ask you to locate specific hazards on the screen.
- Watch the clip carefully, and when the video stops click on each hazard that you see.
- Orange circles will appear as you identify the hazards.

Fig 2.7.4 Hazard Detection example



- Click '**continue**' to see your feedback.

Training:




3.1 Training

































- The system will decide how much further training is required. You may be asked to complete up to 19 online remedial training modules, covering a variety of topics.
- To access your training modules, click 'launch'.

Your Training

Based on your assessment we have recommended some training for you. Please complete all the compulsory modules as these target the areas of the assessment that were not your strongest. We also recommend you take a look at the other modules as they will refresh your knowledge in those areas.

Sort by:

 compulsory	 recommended	 completed
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- Using the sort function at the top of the page, you can clearly see which modules are compulsory, which are optional and those which you have completed.